

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER <b>45F402</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED <b>09/03/2020</b>
NAME OF PROVIDER OF SUPPLIER <b>WARE MEMORIAL CARE CENTER</b>		STREET ADDRESS, CITY, STATE, ZIP <b>1510 S. VAN BUREN ST. AMARILLO, TX 79101</b>	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880  <b>Level of harm - Minimal harm or potential for actual harm</b>  <b>Residents Affected - Some</b>	<p><b>Provide and implement an infection prevention and control program.</b>  <b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b>  Based on observation, interview, and record review, the facility failed to maintain an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of communicable diseases and infections for 6 of 17 Employees (REC A, HSK B, HSK C, HSK D, HSK E, and CNA F) reviewed for infection control and prevention practices. - During the COVID-19 pandemic, REC A allowed the surveyor to enter the building without screening him for signs and/or symptoms of COVID-19, recent exposure to [MEDICAL CONDITION], or recent international travel per facility policy and procedure, and CDC guidance. - Four (4) out of 5 facility housekeepers interviewed (HSK B, HSK C, HSK D, and HSK E) were not aware of the contact time of the disinfectant they use to disinfect resident rooms and facility surfaces. - Four (4) out of 5 facility housekeepers interviewed (HSK B, HSK C, HSK D, and HSK E) verbalized the procedure they use when disinfecting surfaces, which were not consistent with the disinfectant manufacturer's recommendations/directions for use. - CNA F was attempting to disinfect a work station and was not observing the contact time of the disinfectant she was using. CNA F was also not aware of the contact time of that disinfectant. These failures have the potential to affect residents by placing them at an increased and unnecessary risk of exposure to communicable diseases and infections, including but not limited to COVID-19, by exposing them to individuals who have not been thoroughly screened and may be disease vectors, and to contaminated environmental surfaces or fomites due to ineffective disinfection practices. Findings include: During an observation on 09/03/2020 at 8:10 AM, the surveyor had his temperature measured at the entry way to the facility by REC A before entering the building. REC A then had the surveyor sign in on a log sheet. The log did not contain any questions regarding signs and/or symptoms of illness or COVID-19, recent exposure to illness or COVID-19, or recent international travel. After writing his name, the time and date, and temperature result on the log, REC A allowed the surveyor into the building. During an observation and interview on 09/03/2020 at 9:06 AM, CNA F was observed spraying down a work station and countertop in one of the resident hallways using a bottle of Virex II 256 disinfectant. She would spray the disinfectant on a surface and immediately wipe it off using a rag. CNA F reported that she was disinfecting her work station when asked what she was doing. When asked what disinfectant she was using, CNA F presented the bottle of disinfectant and stated, Virex. CNA F was asked if she knew what the contact time for the disinfectant is, and she stated, I don't. CNA F reported that she thinks the contact time for the disinfectant is somewhere in the housekeeping closet and she could find out what it is. During an observation on 09/03/2020 at 9:26 AM, HSK B sprayed the surfaces of the bathroom in a resident room with a disinfectant spray and immediately wiped it off. She then sprayed the surfaces a second time and moved on to sweeping and mopping the room. After mopping, HSK B exited the room and went down the hall to continue her duties. She did not wipe off the second spray of disinfectant. During an observation and interview on 09/03/2020 at 9:32 AM, HSK B was asked what disinfectant spray she was using and presented the bottle. The label indicated it was Virex II 256. HSK B was asked about the contact time of the disinfectant spray and if she knew how long it had to be left on surfaces to kill microorganisms such as viruses. HSK B replied, No not really. I don't know how long it takes. HSK B was asked what her procedure for disinfecting resident rooms and surfaces was and reported that she sprays a surface with the disinfectant and will wipe it off about a minute later, then she will spray it a second time and not wipe it off. She reported she will let the disinfectant dry by air. During an interview on 09/03/2020 at 9:48 AM, HSK C reported that he uses Virex II 256 to disinfect facility surfaces. CNA C was not able to state the contact time of the disinfectant when asked. CNA C was asked about his procedure of disinfecting surfaces and reported that he will spray a surface with the disinfectant and wipe it off about 30 seconds later. During an interview on 09/03/2020 at 10:02 AM, HSK D reported that she uses Virex II 256 to disinfect facility surfaces and resident rooms. When asked if she knew the contact time for the disinfectant, CNA D stated, No, I'm not sure. HSK D was asked how long she will typically wait to wipe the disinfectant off a surface after spraying it to disinfect that surface and replied, about 30 seconds. During an observation and interview in the housekeeping supply room with HSK D on 09/03/2020 at 10:07 AM, there were containers of Virex II 256 concentrate. HSK D confirmed that the Virex spray being used on the floor are supplied from those containers. The labeling of the containers indicated a contact time of 10 minutes. During an interview and observation on 09/03/2020 at 10:13 AM, HSK E reported that he uses Virex to disinfect facility surfaces and presented a bottle of Virex II 256. When asked the contact time of the disinfectant, HSK E reported he was not aware of the exact contact time. When asked about his procedure for disinfecting surfaces, HSK E reported that he will spray a surface with the disinfectant and just leave it there to air dry. He reported that he does not wipe it off. During an interview on 09/03/2020 at 10:26 AM, REC A reported that she is responsible for screening people who enter the facility on her shift during the day. She stated that, you don't come in unless you're screened. She reported that she administers a screening questionnaire to every employee on entry. When asked about non-employee visitors or contractors, REC A reported that she does not typically ask them about international travel or potential exposure because most of them are individuals such as hospice representatives that are dedicated to the facility, and they are all required to wear full PPE including gowns. REC A confirmed that she did not ask the surveyor any questions regarding signs and/or symptoms of illness or COVID-19, recent exposure, or recent international travel when the surveyor entered the building in the morning. During an interview on 09/03/2020 at 12:00 PM, ADM reported that staff are supposed to spray a surface with disinfectant and leave it there to air dry to ensure that contact time of the disinfectant is being reached [MEDICAL CONDITION] are being killed. ADM reported that all visitors should be screened on entry to the facility including questions regarding contact or exposure, signs and symptoms of illness, and recent travel. Record review of document in a binder in the entry area of the facility, and additionally located among the facility provided COVID-19 procedure documents, titled All front desk staff and reception., not dated, revealed in part: From now until further notice we are requiring you to: Make contact with every guest that enters our buildings Ask guests the following questions: Have you had a fever in the past 24 hours? Have you had a cough or cold symptoms in the past 24 hours? Have you traveled on an international flight, cruise ship or to any area with known Coronavirus within the past 14 days? If the guest answers yes to any of these questions please tell them that we are requesting they not visit our building today in order to protect our residents against the possible spread of Coronavirus. Record review of facility provided policy titled Pandemic / COVID-19 Communicable Disease Plan, dated 07/14/2020, revealed in part: Infection Control Review infection control policies and procedures required by 26 TAC 553.41(n). Comply with all CDC guidance related to infection control. Record review of CDC webpage titled Coronavirus Disease 2019 (COVID-19) Infection Control for Nursing Homes, dated 06/25/2020, and accessed at <a href="https://www.cdc.gov/coronavirus/2019-ncov/hcp/long-term-care.html">https://www.cdc.gov/coronavirus/2019-ncov/hcp/long-term-care.html</a>, revealed in part: Have a plan for visitor restrictions. Screen visitors for fever (T ≥ 100.0 F), symptoms consistent with COVID-19, or known exposure to someone with COVID-19. Restrict anyone with fever, symptoms, or known exposure from entering the facility. Ask visitors to inform the facility if they develop fever or symptoms consistent with COVID-19 within 14 days of visiting the facility. Provide supplies necessary to adhere to recommended infection prevention and control practices Environmental cleaning and disinfection: Use an EPA-registered disinfectant from List N on the EPA website to disinfect surfaces that might be contaminated with [DIAGNOSES</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE		TITLE	(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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<p>F 0880</p> <p><b>Level of harm</b> - Minimal harm or potential for actual harm</p> <p><b>Residents Affected</b> - Some</p>	<p>(continued... from page 1)</p> <p>REDACTED]-CoV-2. Ensure HCP are appropriately trained on its use. Record review of CDC webpage titled Coronavirus Disease 2019 (COVID-19) Infection Control Guidance, dated 07/15/2020, as mentioned in the facility policy and accessed at <a href="https://www.cdc.gov/coronavirus/2019-ncov/infection-control/control-recommendations.html">https://www.cdc.gov/coronavirus/2019-ncov/infection-control/control-recommendations.html</a>, revealed in part: 1. Recommended routine infection prevention and control (IPC) practices during the COVID-19 pandemic Screen and triage everyone entering a healthcare facility for signs and symptoms of COVID-19 Screen everyone (patients, HCP, visitors) entering the healthcare facility for symptoms consistent with COVID-19 or exposure to others with [DIAGNOSES REDACTED]-CoV-2 infection and ensure they are [MEDICATION NAME] source control. Actively take their temperature and document absence of symptoms consistent with COVID-19. Fever is either measured temperature ?100.0F or subjective fever. Ask them if they have been advised to self-quarantine because of exposure to someone with [DIAGNOSES REDACTED]-CoV-2 infection. Record review of CDC webpage titled Disinfecting Your Facility, dated 07/28/2020, and accessed from <a href="https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html">https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html</a>, revealed in part: How to clean and disinfect Disinfect Follow the instructions on the label to ensure safe and effective use of the product. Many products recommend: Keeping surface wet for a period of time (see product label). Record review of use information for Virex II 256 revealed in part: For Use as a One-Step Cleaner/Disinfectant: Apply use solution to hard non-porous environmental surfaces. To disinfect, all surfaces must remain wet for 10 minutes. Air dry, wipe surfaces to dry and remove any residue, or rinse with potable water as necessary.</p>		